



TransUnion TrueIdentity Enrollment Guide

TrueIdentity Enrollment Guide

Landing Page

TransUnion **PERSONAL** BUSINESS

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Credit Report Products Credit Education Credit Report Assistance

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TrueIdentity made for you!

Giving you end to end protection from identity theft, for as little as R4 a day!

Subscribe for R49/monthly

One Year for R499

Click here

"We believe in **Information for Good**. Not just for what it is but for what it can help people accomplish. Use our consumer products to help better understand, manage and protect your personal information, credit profile and identity."

Our Member Benefits

CHAT NOW

TrueIdentity Enrollment Guide

Account Creation

The screenshot shows the 'Step 1 of 3: Enter Your Personal Information' page of the TransUnion TrueIdentity enrollment process. The page is framed in blue and features the TransUnion logo in the top left. A progress bar at the top indicates three steps: Step 1 (Enter Your Personal Information), Step 2 (Verify Your Identity), and Step 3 (Get Your Credit Report). Below the progress bar, a blue banner states 'You have chosen a TrueIdentity for R 499,00'. The main form is divided into several sections: 'PERSONAL INFORMATION' with fields for SA ID Number (containing '1234567890123'), First Name, and Surname; 'CONTACT INFORMATION' with fields for Email Address (example@domain.co.za), Cell Number (eg. 0834567890), Home Number, and Fax Number; 'NOTIFICATION METHODS' with a message 'Info: Your report will be sent to you via email', radio buttons for 'Email' and 'SMS' (selected), and a checked checkbox for 'I want to receive news and information on products to help me manage my debt better.'; and 'CREATE NEW ACCOUNT' with fields for Username, Password, Confirm Password, Security Question (a dropdown menu with 'Please Select' and a downward arrow), and Security Answer. A large orange 'CONTINUE' button with a right arrow is at the bottom. On the right side, there are two informational boxes: 'Ordered before?' with 'Welcome back Please login' and 'FAQs', and 'Need help?' with contact information and 'Is this site secure?' with a security statement.

You will go through 3 steps:

1. Enter your personal information
2. Verify your identity via Knowledge Based Authentication
3. Payment page for the product where you will insert your voucher

TrueIdentity Enrollment Guide

Payment Page

Step 3 of 3: Get Your Credit Report

Step 1 Enter Your Personal Information Step 2 Verify Your Identity Step 3 Get Your Credit Report


You have chosen a TrueIdentity for R 499.00

PRODUCT	PRICE EXCL. VAT	VAT	AMOUNT
TrueIdentity (Once Off)	R 433.91	R 65.09	R 499.00

[Return to product options](#)

Email Address: _____
Cell Number: _____

PAYMENT OPTIONS

CREDIT CARD / DEBIT CARD / CHEQUE CARD / INSTANT EFT
We accept VISA and MasterCard.


DEBIT ORDER
Please allow 4 business days for the transaction to clear in order to access your product.

TRANSUNION VOUCHER

Voucher Number
 Voucher Number is required

Voucher Expiry Date
 Voucher Expiry Date is required
e.g. 1900/01/01

SERVICE TERMS OF USE
WELCOME TO THE TRANSUNION.CO.ZA AND MYTRANSUNION.CO.ZA WEBSITE

NOTICE: YOUR USE OF ANY PRODUCTS OR SERVICES ON THIS WEB SITE, THROUGH OUR CALL CENTRE AND ANY OTHER DESIGNED METHODS OR CHANNELS, CONSTITUTES ACCEPTANCE OF THE TERMS OF USE.

ACCEPTANCE OF THE TERMS

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Select TransUnion Voucher

Insert your voucher number

Insert Voucher expiry date
YYYY/MM/DD